

Solution comparison:  
DAX Full-service  
DAX Copilot  
DAX Copilot for Epic  
Dragon Medical One

# Description of solutions

All DAX solutions capture the conversation securely and ambiently.

**DAX Full-service:** Records the conversation in the DAX mobile app. A draft note is generated by AI and reviewed and edited by a Quality Documentation Specialist (QDS). The QDS transfers the note and any dictated information directly into the EHR. Note turnaround time is dependent on the service level agreement outlined in the contract.

**DAX Copilot:** Records the conversation in the DAX mobile app. A draft note is generated by AI and delivered in the mobile and desktop application in seconds. The user edits their note and transfers it into the EHR. It's integrated with PowerMic Mobile and Dragon® Medical One where users can tap into a full suite of customizations, templates, and shortcuts to personalize notes.

**DAX Copilot for Epic:** Integrated into Epic Haiku and Hyperdrive, it records the conversation in Haiku and delivers an AI-generated note in seconds to the patient's encounter in Hyperdrive. The user edits their note in Hyperdrive.

**Dragon Medical One (DMO):** Speech dictation solution that enables clinicians to document patient encounters and perform clinical tasks using natural language voice commands.

# Solutions overview

	DAX Full-Service	DAX Copilot	DAX Copilot for Epic	Dragon Medical One
<b>Best fit for...</b>	Clinicians who want a clinical note generated for them, are ok waiting for a quality review, and have highly specific documentation needs.	Clinicians who want a clinical note generated for them in seconds and are ok with a standard note format.	Clinicians using Epic, who want a clinical note generated for them in seconds and are ok with a standard note format.	DAX Copilot and Dragon Medical One automate clinical documentation and workflows and are integrated. All clinicians using DMO should add on DAX Copilot and/or DAX Copilot for Epic.
<b>Fully AI-automated on day 1 with note delivery in seconds</b>	No	Yes	Yes	N/A – no AI involved
<b>TAT</b>	4+ hour TAT	Summary generated <b>within seconds</b> after recording ends	Summary generated <b>within seconds</b> after recording ends	N/A – note created by clinician
<b>Quality review</b>	Yes, done by QDS	No	No	No
<b>EHR transfer options</b>	Manual copy and paste by QDS to EHR	Use voice command or keyboard to transfer from desktop app to EHR	Summary automatically delivered into Hyperdrive	Dictate directly into the EHR or transfer from the dictation box into the EHR
<b>Supported capabilities</b>	<ul style="list-style-type: none"> <li>Combination of AI and QDS edited clinical notes</li> <li>Discrete data entry</li> <li>Pull forward</li> </ul>	Automated AI-powered clinical summaries and accompanying transcript	Automated AI-powered clinical summaries	Speech to text (front end speech recognition) documentation and clinical tasks

# Solutions overview continued

	DAX Full-Service	DAX Copilot	DAX Copilot for Epic	Dragon Medical One (DMO)
<b>Customized notes and templates</b>	Yes	Yes, content can be transferred to existing templates as desired	Yes, in Epic	Yes
<b>Integrated patient schedules</b>	Optional	No	Yes	No
<b>Recording length limit</b>	Varies based on DAX version. In DAX 2021, must create new recordings after 30 minutes. DAX 2023, 60 minutes total	75 minutes	60 minutes	N/A
<b>View clinical summary on phone</b>	No	Yes	No	N/A
<b>Edit clinical summary on phone</b>	No	Yes	No	No
<b>View clinical summary on desktop</b>	In EHR only	Yes	Yes, in Hyperdrive	N/A
<b>Edit clinical summary on desktop</b>	In EHR only	Yes	Yes, in Hyperdrive	Yes

# Solutions overview continued

	DAX Full-Service	DAX Copilot	DAX Copilot for Epic	Dragon Medical One (DMO)
<b>Pre-charting</b>	Yes, up to 1 hour before the encounter	Yes anytime	Yes anytime	Yes anytime
<b>Add recordings to encounter</b>	Yes, add to note up to 1 hour after encounter	Yes, once editing has begun, no further ambient AI recordings can be processed for that encounter	Yes, once editing has begun in a SmartSection, no further ambient AI recordings can be processed for that SmartSection	Yes
<b>Add to auto texts, create custom vocabulary with Dragon Medical One</b>	No	Yes	Yes, if DMO is enabled	Yes
<b>Feedback</b>	Feedback provided to operations team via email, phone	Feedback tool in the app, mobile and desktop	Feedback tool is built. Waiting for Epic to include it in Hyperdrive	Feedback tool in the DragonBar menu
<b>Training</b>	1:1 training	<ul style="list-style-type: none"> <li>In app self-service training</li> <li>On demand webinars</li> <li>Virtual 1:1 training available</li> </ul>	<ul style="list-style-type: none"> <li>Train the trainer w/support for trainers</li> <li>In app self-service training</li> </ul>	In app self-service training
<b>Scheduled go live date</b>	Yes	No	No, although internal go live dates may apply	No
<b>Post implementation support</b>	DAX support and operations team	Email, phone, in-app, chat, virtual drop-in sessions	Email, phone, in-app, virtual drop-in sessions	Email, phone, in-app, chat