

DND directions for iOS mobile device

If a clinician finds that incoming calls are interrupting their recordings too often, they can set their iPhone to Do Not Disturb.

- Do Not Disturb (DND) may be set up manually, so clinicians can take steps to enable and then disable the Do Not Disturb feature on their mobile device as they see fit.
- They also can customize the Do Not Disturb function to automatically run any time they open the mobile app.

NOTE: Calls/messages from Favorite contacts may override Do Not Disturb setting. Please ensure no exceptions are added to the Do Not Disturb feature to ensure it works.

Manually enable Do Not Disturb

- From any screen, swipe down from the top right corner to open the Control Center.
- Then, select **Focus**.
- Finally, select **Do Not Disturb** from the list of Focus modes.



Manually disable Do Not Disturb

- From any screen, swipe down from the top right corner to open the Control Center.
- Select the active Focus mode (Do Not Disturb).
- Select the Do Not Disturb Focus again to disable it.

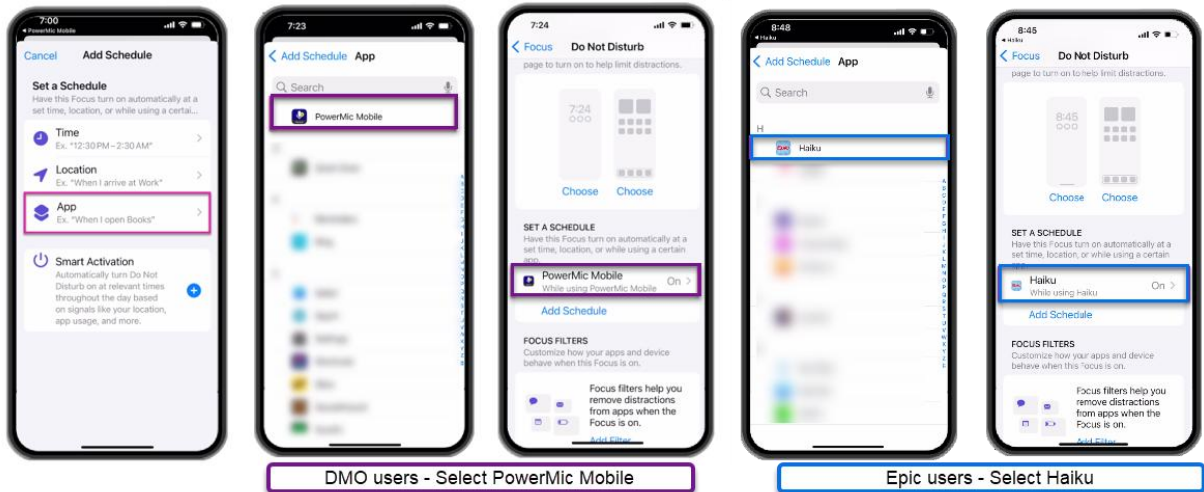


Customize DND to run automatically with PowerMic Mobile or Haiku

- From any screen, swipe down from the top right corner to open the Control Center.
- Select **Focus**.
- Select the ellipses (...) to the right of Do Not Disturb and then Settings to see customization options.
- Scroll down to the SET A SCHEDULE section and choose **Add Schedule**



- Select **App** from the Set a Schedule options.
- Scroll (or enter search terms) to find the appropriate app from the list.
 - If you are a DAX Copilot for DMO user, select **PowerMic Mobile**.
 - If you are a DAX Copilot for Epic user, select **Haiku** from the list.
- That's it! You can now close the Focus menu.



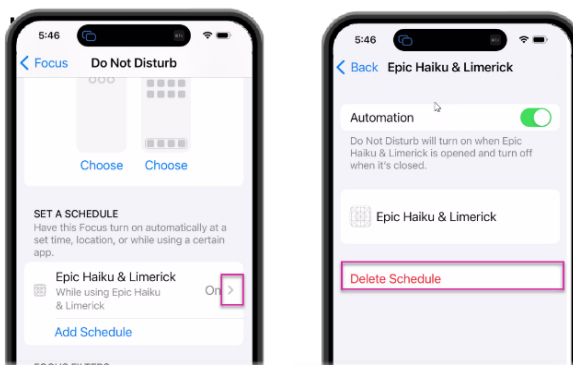
- Now, when you open the app you selected (either PowerMic Mobile or Haiku), Do Not Disturb will automatically be enabled (ON).
- When you minimize or close the mobile app, Do Not Disturb will automatically disable (OFF) and allow calls and notifications to come through normally.



Remove auto DND

To remove the auto DND, follow the steps above to navigate to the schedule.

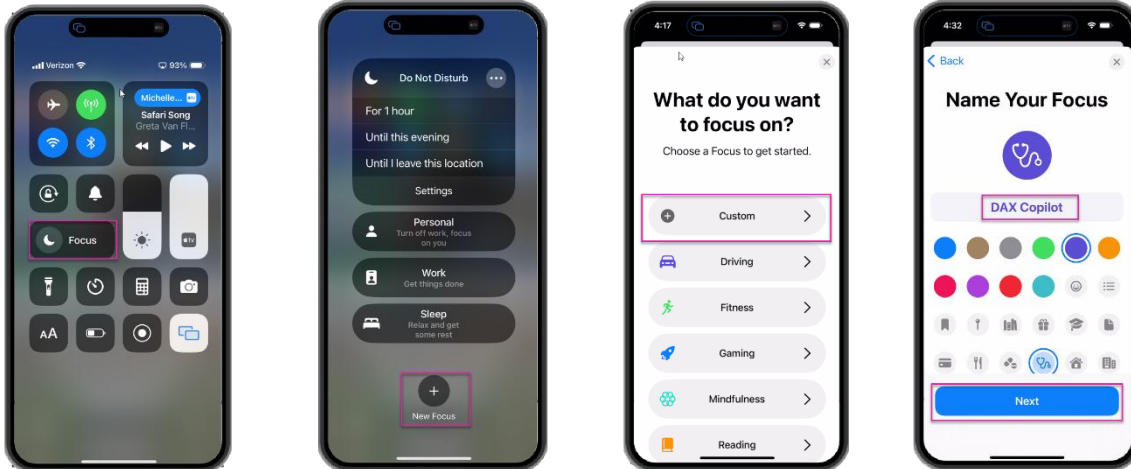
- Select the > symbol next to the mobile app name
- Select **Delete Schedule**.



Disable exceptions to DND

If you set your device to DND and calls are still getting through, you may have contacts or apps that are listed as exceptions. Follow these steps to ensure no exceptions will override DND.

- From any screen, swipe down from the top right corner to open the Control Center.
- Select **Focus**. Then scroll and select **+ New focus**.
- On the “what do you want to focus on” screen, select **Custom**.
- On the “Name your focus” screen, type DAX Copilot and then select **Next**.



- Select **customize focus**.
- In the silence notifications, select **Apps**.
- Select **Allow Notifications From** (if not already selected.) Remove the green checkmarks from all applications listed on the screen. Add PowerMic Mobile (or add Haiku if you are an Epic user) so that DAX Copilot recording limit notification alerts come through. Then select **Done**.
- Repeat the process. In the silence notifications, select **People**. Remove contacts listed as a possible exception by removing the check mark.
- In Allow calls from, select “**Allowed people only**.” (Which will be none, since you removed them all.)
- No people should be listed and only PowerMic Mobile (or Haiku) should be listed under apps.

