

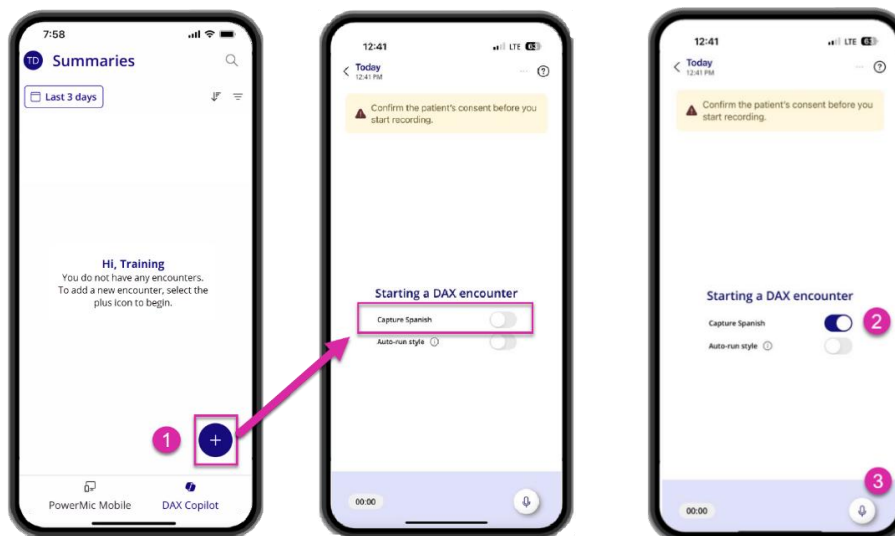
# Capture Spanish (U.S. market)

Available in the U.S. market, the mobile app has a feature that enables Spanish-speaking clinicians to capture clinician-patient conversations in Spanish or a combination of English and Spanish. Clinicians and patients can seamlessly change between speaking English and Spanish during a patient encounter.

- **Recording:** Recordings may be done in Spanish or a combination of English and Spanish when the Capture Spanish toggle is on.
- **Transcript:** The transcript is written in the language(s) spoken during the encounter. The transcript is diarized, meaning each speaker's turn will display in the spoken language of English or Spanish.
- **Summary:** The summary will always be created in English, since English is the standard for medical documentation in the United States.

## Feature instructions

- (1) Select the + button when you are ready to begin a new encounter.
- (2) Select the appropriate language setting in the app based on the primary language of the conversation. This will ensure the highest accuracy note.
  - Set the 'Capture Spanish' toggle switch to on if the conversation will be predominantly recorded in Spanish.
  - Leave the toggle off if the conversation will be conducted predominantly in English.
- (3) Select the microphone button to begin recording.



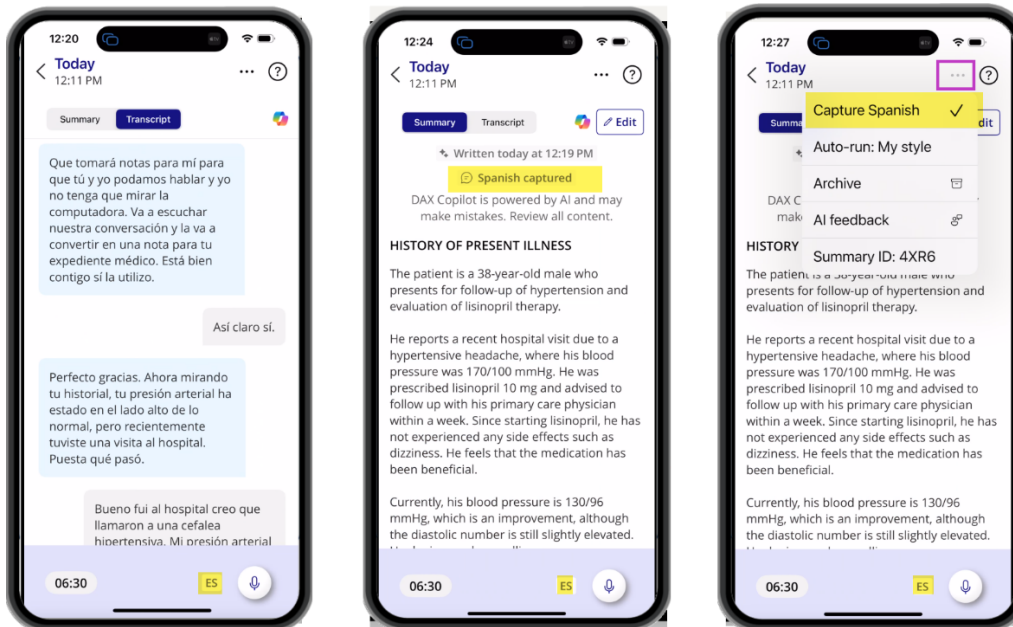
The system allows for the interchange of English and Spanish during a recording; however, clinicians should avoid mixing languages within the same sentence to ensure optimal accuracy.

The language toggle switch will remain set to the selected language until changed. It is essential to correctly select English (toggle off) or Spanish (toggle on) before starting a new encounter.

The transcript will be in Spanish or a mixture of English and Spanish if both languages were used. The transcript will be diarized, meaning it displays each speaker's turn in the language spoken.

Notes will be summarized in English on the Summary tab. Both the Summary tab and the ellipses menu screen will clearly indicate whether Spanish was captured during the encounter.

A designation of "ES" at the bottom of both the transcript and summary tabs will confirm that the toggle switch is set to capture Spanish.



## Details and best practices

- **The toggle switch must be set to on prior to beginning the recording to capture the transcript in Spanish or a mixture of English and Spanish.** If the toggle switch is not activated before recording, the transcript will mix English and phonetically spelled words to represent Spanish words.
- The capture Spanish feature is to be used in cases where both the clinician and the patient speak in Spanish. Leave the toggle switch in the off position if an interpreter is engaged to translate the conversation.
- Only use Spanish when recording the patient encounter. Use English for voice commands to edit, transfer a summary to the EHR, etc.
- You and your patient may change between speaking English and speaking Spanish in a single recording. However, for the most accurate note results, refrain from mixing English and Spanish within a single sentence.
- At the beginning of each new patient encounter, the language toggle switch will default to the language selected for the previous recording, unless you manually adjust it.

**Important notes:**

- You must have the latest version of the PowerMic Mobile app to see the “capture Spanish” feature. To ensure you have the latest features, either enable auto-updates or go to the App Store and download the latest version of PowerMic Mobile.
- The capture Spanish feature is activated through a feature flag, and its availability may vary based on your organization's configuration. To gain access to the capture Spanish feature, please contact your organizational administrator.
- Spanish for the U.S. market is NOT a translation service. The summary tab displays an AI-generated summarization of the conversation that was captured in Spanish.
  - As with any content generated by AI, the clinician is responsible for ensuring that the content displayed in the Summary is correct.
- Use the feedback option to share your experience as we will continue to develop this feature.

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