

Capture Spanish-language dialogue

When enabled by your administrator, the **Record Spanish** option in the DAX Copilot activity in the Epic Haiku and Canto mobile applications enables you to capture clinician-patient conversations in Spanish or a combination of English and Spanish while providing care during a patient encounter.

NOTE: This feature requires Epic Haiku version 11.3.3 (or newer) or Epic Canto version 11.3.2 (or newer), but no Epic SU is required.

Record in English or Spanish

DAX Copilot lets you create multiple recordings for an encounter. The AI uses all recordings for an encounter to generate the summaries that appear in the SmartSections in your note.

English is the default recording language at the beginning of each encounter. You must enable Record Spanish if any portion of a recorded conversation will occur in Spanish.

To record in Spanish:

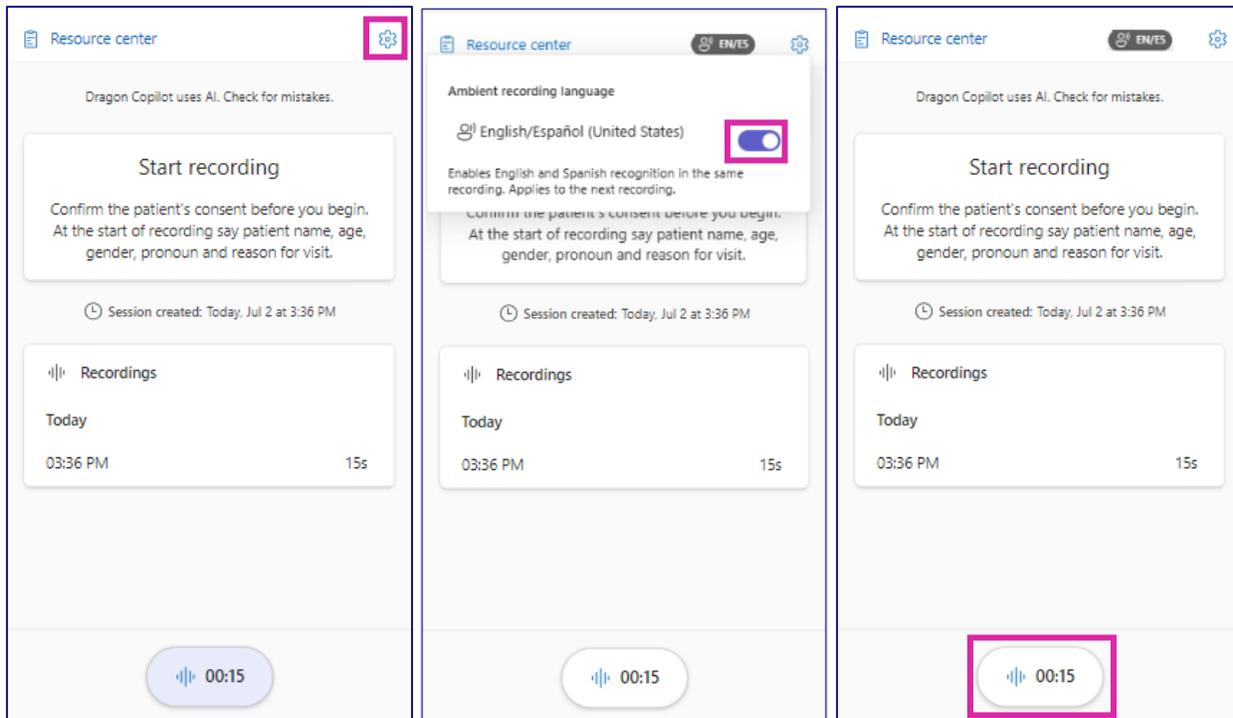
1. Launch the **DAX Copilot** activity in Haiku or Canto.



2. Select the gear icon on the DAX Copilot screen.
3. Toggle the **English/Español** switch to on.

NOTE: The **EN/ES** symbol beside the gear icon indicates that Spanish recording is on.

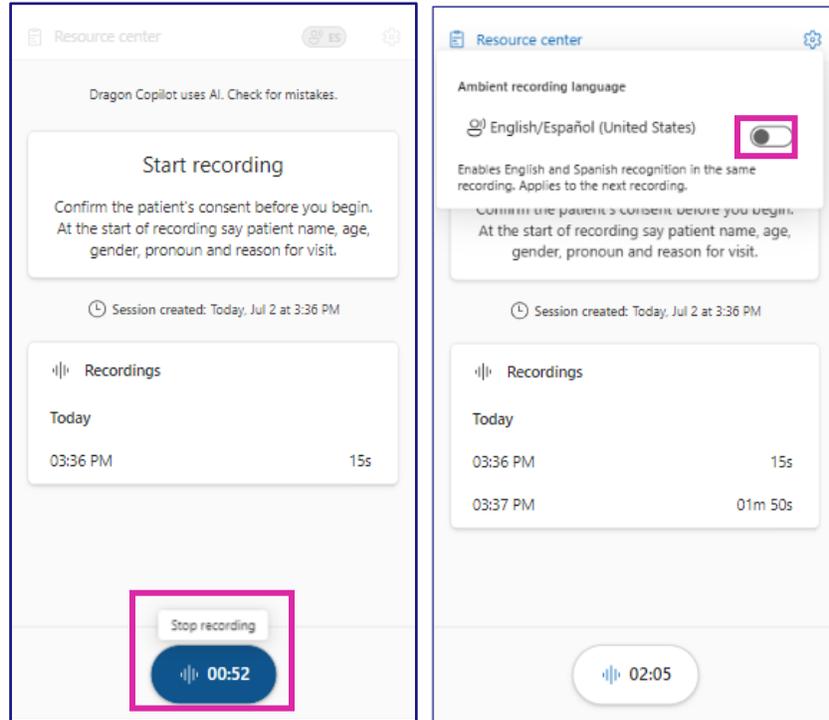
4. Select the recording button to begin recording.



5. Select the recording button again to stop recording.

IMPORTANT: Spanish recording mode will remain turned <ON> until you turn it off - or you start another patient encounter.

6. To return to English recording mode, select the gear icon again and toggle **English/Español** off.



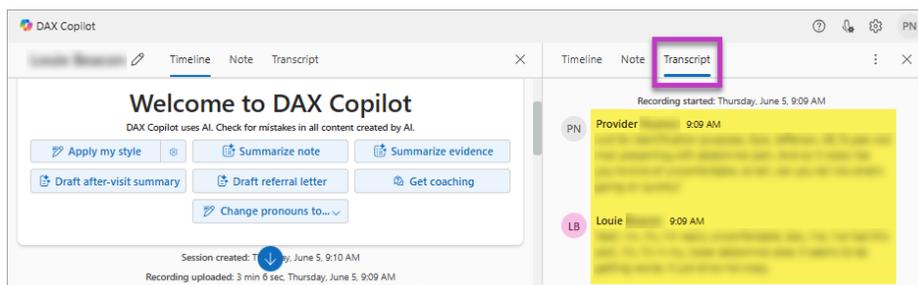
Review the SmartSection summaries in your note

AI generated summaries will appear in your note if it contains one or more of the DAX Copilot SmartSections. Any information generated from Spanish recordings will appear in English in the SmartSections. Be sure to review any AI generated summary for accuracy and make any appropriate edits before signing a note.

Review the transcript (and more) in DAX Copilot

The transcript of any Spanish recordings will appear in the language(s) spoken during the encounter. The transcript is diarized, meaning each speaker's portion will display in the spoken language of English or Spanish.

NOTE: The **DAX Copilot** activity in Epic includes the combined transcript of all recordings for the encounter and other powerful features. Launch DAX Copilot from the **Actions** menu that appears beside any DAX Copilot SmartSection in the Notes activity in Epic.



Additional details and best practices

- **The toggle switch in Haiku or Canto must be set to “ON” prior to beginning the recording to capture the transcript in Spanish or a mixture of English and Spanish.** If the toggle switch is not activated before recording, the transcript will mix English and phonetically spelled words to represent Spanish words.
- You cannot switch the recording language between English and Spanish within the same recording, but you can stop recording and change the language for a subsequent recording for the same patient encounter.
 - For example, if the original recording with the clinician and patient was conducted in Spanish, and a subsequent recording was made in English to add in lab values or test results, then the transcript will display Spanish for the first recording and English for the second recording. DAX Copilot will incorporate the information from both recordings and generate the clinical summary in English.
- The generated note summaries for the encounter will always appear in English.
- Audio recordings for an encounter are not available in the DAX Copilot activity and are deleted after 30 days.

Important notes:

- The Record Spanish feature is available to all DAX Copilot customers, but its availability may vary based on your organization's configuration. To gain access to the Record Spanish feature, please contact your Epic administrator.
- Spanish recording mode in DAX Copilot is NOT a translation service. When Record Spanish is enabled, the system supports the transcription of English and Spanish interchangeably within a conversation, but transcription accuracy may be affected if a speaker mixes English and Spanish while they are talking, or there are overlapping conversations in separate languages. If that occurs, the clinician can restate or summarize that portion of the conversation in a single language during the encounter recording, or in a separate recording after the encounter.
- The specialty AI models in DAX Copilot currently do not support Spanish recordings. DAX Copilot will use the General AI model to generate clinical summaries from the combined transcript if any portions are recorded in Spanish. Our clinical research teams are actively working to address and resolve this issue in the near future.
- The SmartSections display an AI-generated summary of any recorded conversation that was captured in either English or Spanish.
 - As with any content generated by AI, clinicians are responsible for ensuring that the content displayed in the Summary is correct.
 - Be sure to follow your organization’s responsible AI policy regarding attributions for AI-generated content.
- Use the **AI Feedback** feature in the Note section in DAX Copilot, or the **Actions**  SmartSection menu to share your experience as we will continue to develop this feature.

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